

FAQs

1. Will I still receive a donation receipt from 2021?

You will automatically receive a donation receipt in February of the following year for all donations of €50 or more to Samaritan's Purse e.V. For donations under €50, Samaritan's Purse e.V. will be happy to issue a donation receipt upon request. Please contact Samaritan's Purse Donor Ministries at Tel: 030/76883 800, kontakt@die-samariter.org as needed.

Alabaster Jar e.V. will continue to issue donation receipts for donations already made in 2021 until the changeover to Samaritan's Purse e.V. is complete. We kindly ask you to switch your donations to Samaritan's Purse e.V. by 1 September 2021. This will help us to save on administrative costs, which we would much rather invest in the work of Alabaster Jar.

2. What happens if I forget to update my giving details starting 1st September?

We will remind you again before 1st September about the upcoming change to Samaritan's Purse e.V. Together with the reminder, you will receive all the necessary information, such as the new bank details. Should you still miss the changeover, we will find a solution. In this case, please contact Samaritan's Purse Donor Ministries at Tel: 030/76883 800, kontakt@die-samariter.org.

3. Can I still donate via Paypal and Betterplace?

Until 31st August you can continue as normal to use familiar payment options such as bank transfer, Betterplace or Paypal. After this date, you will be able to donate via bank transfer, Betterplace or via the donation form provided on the Samaritan's Purse website. **We would like to kindly ask you to preferably make your donation via online bank transfer where possible.**

Samaritan's Purse e.V. is working hard to create an English-language donation form for their website (link website), with all payment methods. This will go online next year (2022). We will keep you posted on all developments and make sure you have easy access to all the information you need.



A L A B A S T E R
J A R

4. What will happen to all the money I have donated to AJ so far?

We guarantee that all donations already made will be used exclusively for the work of Alabaster Jar.

5. What reference details do I use when donating to make sure my money goes to Alabaster Jar?

Please indicate "Alabaster Jar - AZ 159" in the reference line of your donation. This is especially important when donating via bank transfer.

6. Who can I contact if I have a question about my financial giving?

If you have any questions about your donation, please contact Samaritan's Purse Donor Ministries department at kontakt@die-samariter.org or Tel: 030/ 76 883 800.

7. I do not live in Germany, how can I donate and still get a donation receipt?

Confirmations of donations from Samaritan's Purse e. V. cannot be claimed for tax purposes in other countries, or only to a very limited extent. For this reason, donation receipts for persons living abroad may only be issued on special request.



A L A B A S T E R
J A R